

# Rain tank meter – wastewater charges

Apply to change your domestic or non-domestic rain tank meter account to volumetric wastewater charging

Please complete and return this form to  
Post: Watercare, Private Bag 94010, Auckland 2241

Phone: (09) 442 2222 Website: [www.watercare.co.nz](http://www.watercare.co.nz)

## Important information This form must be filled out by the legal property owner. Before you send us this form, please:

- Read our guidelines on rain tank water meters (available at [www.watercare.co.nz](http://www.watercare.co.nz))
- Install your water meter

Please complete all the relevant sections of this form. You can email it to [accounts@water.co.nz](mailto:accounts@water.co.nz) with the subject line 'Rain tank meter', or post it to the address above.

## 1. Your details

First name  Last name

Watercare account number  -

Postal address:

Street number  Street name or PO Box

Suburb  Postcode

Property address where the rain meter has been installed (if different from above):

Phone ( )  Mobile

Email

Please send my bills by:  Email  Post

Is your rain tank meter used for:  Non-domestic purposes – fill in sections 4a and 4b

## 2. Installation details - to be completed in consultation with your plumber

Installation company name:

Installer name (must be a certified plumber):

Phone ( )  Mobile

Certification number:

Date the meter was installed:  DD / MM / YYYY

Meter ID number:

Initial meter reading:

Date the reading was taken:

The meter ID number is engraved on the meter housing, above the black and red dials.

Meter reading: From the black numbers only



Do you have a separated, unmetered water supply available?  Yes  No

If yes, how do you use this separate supply? (For example, household use, irrigation, etc)

Installation requirements - please tick to confirm:

A 20mm Elster Kent meter is installed     The meter is positioned for easy, walk-up access by a meter reader     I have read and followed Watercare’s installation guidelines (see [www.watercare.co.nz](http://www.watercare.co.nz) and search for “installation guidelines”)

Installer’s name:     Signature:   
 Date:

## Location of the water meter on your property

Please draw a basic diagram showing where your meter is on your property and briefly describe where the meter is located and how we can get to it easily.

*(Your installer can assist you with this diagram)*

**Example**


### 3. Meter access

Are there any access issues such as locked gates or dogs and other animals that our meter reader would encounter on your property?  Yes  No

If yes, please specify:

Do you require a text message the day before we are due to read your meter?  Yes  No

If yes, please provide a mobile number

### 4a. Industry type - for non-domestic rain tank meters only

Please tick the industry that your water meter is used for

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> General commercial (standard commercial premises, e.g. office) | <input type="checkbox"/> Hospital or medical clinic                          | <input type="checkbox"/> Accommodation   |
| <input type="checkbox"/> Pool   | <input type="checkbox"/> Community facility/church                           | <input type="checkbox"/> Laundry   |
| <input type="checkbox"/> Abattoir   | <input type="checkbox"/> Industrial/general manufacturing                    | <input type="checkbox"/> Retail shop/cafe/restaurant                                 |
| <input type="checkbox"/> Food manufacturing   | <input type="checkbox"/> Warehouse/postal/transport                          | <input type="checkbox"/> Beverage manufacturing                                      |
| <input type="checkbox"/> Sports/recreation facility                                     | <input type="checkbox"/> Metal, glass or construction material manufacturing | <input type="checkbox"/> Education and training facility (no irrigated grass fields) |
| <input type="checkbox"/> Concrete manufacturing   | <input type="checkbox"/> School (with irrigated fields)                      | <input type="checkbox"/> Agriculture   |

Your meter industry type determines how much of your water use will be charged for volumetric wastewater services.

### 4b. Wastewater pricing plan - for non-domestic rain tank meters only

Not required for irrigation or fire sprinkler connections

Estimated average daily wastewater discharge volume (if known):

litres

Please tick the plan that best suits your expected wastewater volume:

Tick the pricing plan that best suits the amount of wastewater you expect to produce. Visit [www.watercare.co.nz](http://www.watercare.co.nz) and search for 'wastewater charges' for current plan charges and qualifiers.

- Low user plan
- Moderate user plan
- High user plan
- Industry plan

Please consider your projected wastewater volume for the coming year and take into account any expected changes when choosing your plan. You can change plans once a year in July.

For more information about the non-domestic wastewater tariff, visit [www.watercare.co.nz](http://www.watercare.co.nz).

## Terms and conditions

1. You are responsible for your rain tank meter's installation, maintenance, operation and associated plumbing.
2. You must install an Elster Kent meter and meet our installation requirements. We may require you to replace a non-compliant meter at your cost.
3. Your water meter must be located where our meter reader has safe and unobstructed walk-up access. If your meter is not accessible, please phone us to discuss options.
4. If you get water from another source, we may adjust your wastewater charges to better reflect how much you actually discharge.
5. If your meter has been tampered with or bypassed to give lower readings, the account will be changed back to standard fixed wastewater charges. You will also be back-charged for wastewater.
6. We will notify you if we think your water meter is malfunctioning and ask you to have it checked. Please make sure the meter is checked, repaired or replaced within one month of notification, or we may change your property to the standard fixed wastewater charge. We may also ask you to replace your meter after 15 years.
7. Once you change to volumetric charging, you will not be able to change charging methods for 12 months. The volumetric tariff includes fixed and variable charges.
8. If these terms and conditions are not met, we may change your account back to fixed charging.
9. Your charging structure will change from a fixed charge to volumetric charges for wastewater and a lower fixed charge.
- 10. There is a \$50 fee for processing this application, which will be included in your first volumetric wastewater bill.**

I am the property owner and I accept these terms and conditions.

Applicant's  
name

Signature

Date

DD / MM / YYYY

## Privacy

We may use this information to process your application, update our records or help improve our services. We will not disclose it unless required by law. You have the right to access your information, and you can ask us to correct any errors.